

# Agenda

## Budget and Corporate Scrutiny Management Board

**Thursday, 29 June 2023 at 6.00 pm**  
**In the Council Chamber - Sandwell Council House, Oldbury**

**1 Apologies for Absence**

**2 Declarations of Interest**

Members to declare any interests in matters to be discussed at the meeting.

**3 Minutes**

7 - 12

To confirm the minutes of the meeting held on 6 June 2023 as a correct record.

**4 Additional Items of Business**

To determine whether there are any additional items of business to be considered as a matter of urgency.

**5 Oracle Fusion Implementation Progress**

13 - 26

To consider and comment upon the progress made towards the implementation of the Oracle Fusion ERP system.

**6 2022/23 Financial Outturn**

27 - 58



To consider the 2022/23 Financial Outturn report and identify any recommendations to be made to Cabinet.

7 **Scrutiny Review - Customer Journey**

59 - 86

To consider the findings of the Customer Journey Scrutiny Review report and request that Cabinet approve the subsequent recommendations arising from the report.

**Shokat Lal**  
**Chief Executive**

Sandwell Council House  
Freeth Street  
Oldbury  
West Midlands

**Distribution**

Councillor Moore (Chair)  
Councillors Fenton, Anandou, Chambers, Fisher, E M Giles, Hinchliff, Lewis,  
Taylor, Tipper and Owen

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